We’re here to help when you need it most.

Here’s how.

Find the right doctors
We can also find the right hospitals, specialists and other providers, anywhere in the country.

Make appointments
We’ll make the calls to schedule appointments and arrange second opinions.

Transfer medical records
We’ll also coordinate the transfer of X-rays and lab results.

Work with insurance companies
We’ll work on your behalf to get any necessary approvals and coordinate benefits.

Resolve claims and billing issues
We’ll do the legwork to untangle medical bills and resolve claims and billing issues.

Answer benefit questions
We’ll explain how your benefits work and find options for non-covered services.

Clarify tests and treatments
We’ll help you understand medical conditions, test results and treatment options.

Help with eldercare
We can find adult day care, home health care and other support services.

Your Health Advocate benefit is being offered by your employer at no additional cost to you and covers eligible employees, their spouses or domestic partners, dependent children, parents and parents-in-law.

866.695.8622
Email: answers@HealthAdvocate.com
Web: HealthAdvocate.com/members

West’s Health Advocate Solutions is not affiliated with any insurance or third party provider, and does not replace health insurance coverage, provide medical care or recommend treatment.