



*employee assistance*

ACI's Employee Assistance Program (EAP) provides professional and confidential services to help employees and family members address a variety of personal, family, life, and work-related issues.

## **Confidential and professional assessment and referral services for employees and their family members**

### **EAP and Work-Life Benefits:**

From the stress of everyday life to relationship issues or even work-related concerns, the EAP can help with any issue affecting overall health, well-being and life management.

- Unlimited Telephonic Clinical Assessment and Referral
- Up to 3 Sessions of Professional Assessment for Employees and Family Members
- Unlimited Child Care and Elder Care Referrals
- Legal Consultation for Unlimited Number of Issues per Year
- Financial Consultation for Unlimited Number of Issues per Year
- Unlimited Pet Care Consultation
- Unlimited Education Referrals and Resources
- Unlimited Referrals and Resources for any Personal Service
- Unlimited Community-based Resource Referrals
- Online Legal Resource Center
- *Affinity*™ Online Work-Life Website
- myACI App for Mobile Access
- Multicultural and Multilingual Providers Available Nationwide

EAP benefits are free of charge, 100% confidential, available to all family members regardless of location, and easily accessible through ACI's 24/7, live-answer, toll-free number.

EAP services are provided by ACI Specialty Benefits, under agreement with Reliance Standard Life Insurance Company.

Reliance Standard Life Insurance Company is licensed in all states (except New York), the District of Columbia, Puerto Rico, the U.S. Virgin Islands and Guam. In New York, insurance products and services are provided through First Reliance Standard Life Insurance Company, Home Office: New York, NY. Product availability and features may vary by state.

### **Additional Questions?**

Contact Human Resources or contact  
ACI Specialty Benefits toll-free at

**855-RSL-HELP**

(855-775-4357)

[rsli@acieap.com](mailto:rsli@acieap.com)

<http://rsli.acieap.com>



**ACI**  
SPECIALTY  
BENEFITS



**RELIANCE STANDARD**  
A MEMBER OF THE TOKIO MARINE GROUP

# Introducing

# MYACI ONLINE

Accessing **EAP** benefits just got easier!



**Join myACIonline for 24/7 instant access to all of your EAP benefits.**

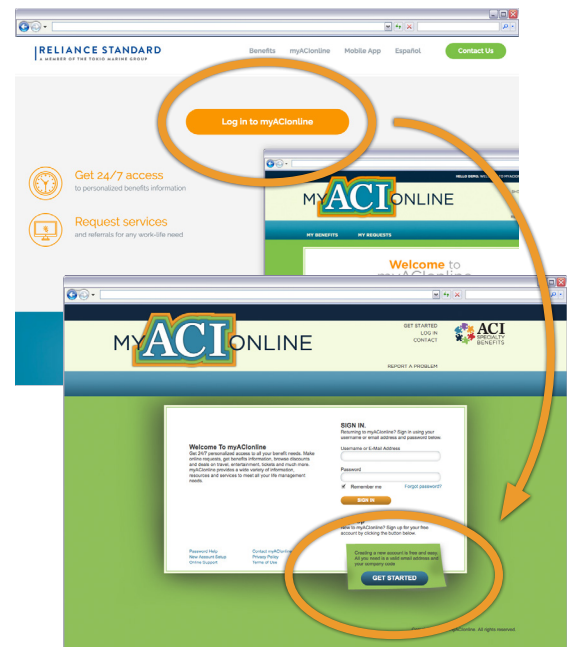
- Access personalized benefits information.
- Request services and referrals for any work-life need.
- Contact ACI directly for immediate concerns.

Employees and all family members are eligible for anytime, anywhere access. Responses are just as timely as other methods, including phone and email.

## How to Get Started

**Logging in to myACIonline for the first time is easy.**

1. Go to: <http://rsli.acieap.com> and click **Log in to myACIonline**.
2. Create a new account by clicking **GET STARTED**. The Reliance Standard company code, RSLI859, should already be filled in.
3. Complete your profile and sign in to start accessing benefits immediately.



## Questions?

Contact ACI Specialty Benefits toll-free at  
**855-RSL-HELP** (855-775-4357)  
[rsli@acieap.com](mailto:rsli@acieap.com)  
<http://rsli.acieap.com>





# Anywhere, Anytime Access with ACI's Mobile Apps

## How To Get Started



1. Download and install the myACI app from <http://rsli.acieap.com> or through the App Store or Google Play.
2. Sign in using the company code.  
  
iOS Users:  
Username: **RSLI**  
Password: **859**  
  
Android Users:  
**RSLI859**
3. Fill out the user profile information.
4. Submit a request and access your benefits instantly!



### myACI App

Through the new myACI App, employee assistance program clients and family members can easily request referrals, access services and directly contact ACI for more immediate concerns. Responses are just as timely as contacting ACI via other methods, including phone and email.



phone: **855-RSLI-HELP** (855-775-4357)  
email: [rsli@acieap.com](mailto:rsli@acieap.com)  
web: <http://rsli.acieap.com>



## Bereavement Support Services

### Comfort and Guidance for Challenging Times



Bereavement Support Services provide confidential and professional support services to all covered employees and family members to cope with the loss of a loved one—at no extra cost.

Along with your coverage from Reliance Standard Life Insurance Company, you are offered access to unlimited and confidential telephonic grief counseling, legal and financial consultation through ACI Specialty Benefits just when you need it most.

### Grief Counseling

- **Unlimited** Telephonic Assessment and Referral

### Legal and Financial Services

- **Unlimited** Phone Consultation for Any Financial Issue
- **Unlimited** Phone Consultation for Any Legal Issue
- Online Legal and Financial Resource Center Including Document Preparation

### Program Access

- All Covered Employees and Family Members Eligible, Regardless of Location or Relationship
- 24/7, 365 Days-a-year Dedicated Toll-Free Line, Always Live Answer



### Questions or to Access Services

Contact ACI Specialty Benefits toll-free at

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(855-775-4357)

[rsli@acieap.com](mailto:rsli@acieap.com)

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