

## Download NetIQ Advanced Authentication App

If you plan on using the Smartphone “Push” Notification for 2FA, then you must first install the NetIQ Advanced Authentication App on your device. If you do not plan on using Smartphone “Push” Notification, then you may skip installing this application.

The application can be downloaded by scanning one of the following QR Codes using your phone’s camera:

For Android Devices:



For iOS Devices:



If you have a problem scanning the QR code, you can also install the application using the following links:

Android:

[https://play.google.com/store/apps/details?id=com.netiq.oathtoken&hl=en\\_US&gl=US](https://play.google.com/store/apps/details?id=com.netiq.oathtoken&hl=en_US&gl=US)

iOS:

<https://apps.apple.com/us/app/netiq-advanced-authentication/id843545585>

The first time the application is launched, you will be required to set a PIN. This is required to unlock the application if other methods (e.g. fingerprint, facial recognition) are not available. On iOS, be sure to **allow notifications** from this application. It is very important that you allow these notifications, otherwise you will NOT get notified to approve logins:

