

DSOEA

2014 NEW HIRE BENEFIT GUIDE



Dearborn Schools Employee Healthcare Program

Medicare Part D—Prescription Drug Information

If you have Medicare or will become eligible for Medicare in the next 12 months, Federal law gives you more choices about your prescription drug coverage. Please see page 9 for more details.

Enrollment Process

All benefit eligible employees are required to enroll in coverage by making an election for benefits. Your enrollment for benefits must be made within 30 days of you becoming eligible. Coverage elected will become effective following any benefit waiting period (if applicable). You have three different methods to enroll:

- Online** **Over the Phone** **Onsite Enrollment**

Remember the choices you make now will remain in effect until June 30, 2015 unless you experience a qualified special enrollment event midyear. Open enrollment for insurance changes will be in the Spring with a July 1st effective date.

For those waiving coverage, you still need to make a benefit election indicating you are waiving coverage. Failure to make an election waiving coverage will make you ineligible for Cash in Lieu (if applicable).

To help you when you enroll, please be sure to have the following information available:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Full legal names for you and all of your dependents | <input checked="" type="checkbox"/> New hire enrollment guide (this document) |
| <input checked="" type="checkbox"/> Dates of birth for you and all of your dependents | <input checked="" type="checkbox"/> Benefit enrollment instructions (listed below) |
| <input checked="" type="checkbox"/> Social Security numbers for you and for all of your dependents | |

Please note, employees will be required to provide proof of dependent eligibility for all dependents added to a DSEHP plan. Employees will be notified following the enrollment process if they are required to submit documentation and what types of documentation is necessary. It is important to note that dependents are not enrolled with the carrier(s) until documentation is received and approval is processed. Failure to provide the required documentation for dependents will result in no coverage for those ineligible dependents.

Should you have any questions, please contact the DESHP (Dearborn Schools Employee Healthcare Program) at 888-222-4309.

Benefit Enrollment Instructions

ONLINE ENROLLMENT SYSTEM:

To access your benefits online, go to:

www.nextgenerationenrollment.com/nge/login anytime

Enter your username. Your username is the first initial of your first name, the first six characters of your last name, and the last four digits of your Social Security number. *For example, if your name is John Williams, and the last four digits of your Social Security number are 1234, your username will look like this: jwillia1234.*

Enter your password. Your password is your date of birth in a number format without any punctuation, starting with the year you were born, then the month and then the date (YYYYMMDD). *For example, if your date of birth is January 5, 1970, your password will look like this: 19700105.*

Once you have logged in, you will be prompted to change your password.

OVER THE PHONE:

If you prefer to speak directly to a representative in the Benefit Center who will assist you in making your elections and with technical support, please call the Benefit Center at (888) 222-4309. Representatives are available between the hours of 8 a.m. and 8 p.m. EST, Monday through Friday.

When you call, the Benefit Center will ask you to verify the last four digits of your Social Security number and your date of birth. From that point, the representative will walk you through your personal information on file to confirm its accuracy. Please be prepared to first provide verbal authorization if you would like your spouse to speak with a representative on your behalf.

ONSITE ENROLLMENT:

If you prefer to enroll online yourself but would like personal assistance using the new system, please call 313-982-3292 to make an appointment. The office is located at: 15250 Mercantile Dr.; Dearborn, MI 48120

Please remember you have 30 days from the date of eligibility to enroll in coverage.

If you do not take action to enroll in or waive your benefits, no coverage (including cash in lieu) will be available.

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Medical & RX



Below is an overview of the medical and prescription drug plan. A full benefit summary is available on page 4 and a detailed Summary of Benefits and Coverage is available starting on page 10.

Benefit	Service Type	Plan Provision
Medical	PHP/MHSA Visit	\$20
	Specialist	\$30
	Urgent Care	\$40
	Emergency Room	\$200
	Skilled Nursing Care	100 days
	Deductible	\$250/500
Prescription	Generic	\$10
	Preferred	\$30
	Non-Preferred	\$50

Employee Contributions

Below is your employee contribution towards the medical, dental and vision plans. Contributions are based on full time status. Additional cost share will apply for less than full time status.

Election	Medical	Dental	Vision
Single	\$14.40 Per 20 Pays \$24.00 Per Month	\$0.00	\$0.00
Two Person	\$28.20 Per 20 Pays \$47.00 Per Month	\$0.00	\$0.00
Family	\$39.00 Per 20 Pays \$65.00 Per Month	\$0.00	\$0.00

Medical & RX Summary



Health Alliance Plan of Michigan
Health Maintenance Organization (HMO) Plan
 Summary of Benefits for
DEARBORN FEDERATION OF SCHOOL EMPLOYEES - DFSE

AA000775 / XR000506 Alt 7

Health Care Services	Coverage	Limitations*
Benefit Period, Annual Deductible, and Annual Co-insurance Maximum:		
Benefit Period:	Calendar Year	
Annual Deductible	\$250 Individual ; \$500 Family	
Co-insurance (amount member pays)	None	
Annual Co-insurance Maximum	NA	
Annual Out-of-Pocket Maximum	\$6,350 Individual ; \$12,700 Family	These values do not accumulate. Premiums, balance-billed charges, health care this plan doesn't cover, and penalties. All other cost-sharing accumulates.
Preventive Services:		
Preventive Office Visit / Physical Exam	Covered - Deductible does not apply	
Well Baby Office Visit	Covered - Deductible does not apply	Covered up to 24 months
Routine Hearing Exam	Covered - Deductible does not apply	
Routine Eye Exam	Covered - Deductible does not apply	
Immunizations	Covered - Deductible does not apply	
Related Laboratory and Radiology Services	Covered - Deductible does not apply	
Pap Smears and Mammograms	Covered - Deductible does not apply	
Outpatient & Physician Services:		
Personal Care Physician Office Visit	\$20 Copay - Deductible does not apply	
Specialty Physician Office Visit	\$30 Copay - Deductible does not apply	
Gynecology Office Visit	\$30 Copay - Deductible does not apply	
Audiology Office Visit	\$30 Copay - Deductible does not apply	
Eye Exam Office Visit	\$30 Copay - Deductible does not apply	
Allergy Treatment and Injections	Covered after Deductible	
Laboratory and Radiology Services	Covered after Deductible	
Dialysis	Covered after Deductible	
Chemotherapy	Covered after Deductible	
Radiation Therapy	Covered after Deductible	
Outpatient Surgery	Covered after Deductible	
Chiropractic Office Visit and Related Services	\$30 Copay - Deductible does not apply	Up to 10 visits per benefit period
Emergency/Urgent Care:		
Emergency Room Services	\$200 Copay - Deductible does not apply	Copay will be waived if admitted
Urgent Care Facility Services	\$40 Copay - Deductible does not apply	
Emergency Ambulance Services	Covered after Deductible	Emergency transport only
Inpatient Hospital Services:		
Hospital Inpatient Stay in Semi-Private Room, Specialty Units as medically necessary, Physician Services, Surgery, Therapy, Laboratory, Radiology, Hospital Services and Supplies	Covered after Deductible	
Bariatric Surgery & Related Services	\$1,000 Copay after Deductible	One procedure per lifetime
Maternity Services:		
Initial Prenatal Office Visit	Covered - Deductible does not apply	
Subsequent Prenatal Office Visits	Covered - Deductible does not apply	
Postnatal Office Visits	\$30 Copay - Deductible does not apply	
Labor, Delivery and Newborn Care	Covered after Deductible	
Mental Health:		
Inpatient Services	Covered after Deductible	
Outpatient Services	\$20 Copay - Deductible does not apply	
Chemical Dependency:		
Inpatient Services	Covered after Deductible	
Outpatient Services	\$20 Copay - Deductible does not apply	
Other Services:		
Home Health Care	Covered after Deductible	See PT/OT/ST Coverage
Hospice Care	Covered after Deductible	Up to 210 days per lifetime
Skilled Nursing Care	Covered after Deductible	Covered for authorized services - Up to 100 days per benefit period
Durable Medical Equipment; Prosthetic & Orthotics	Covered after Deductible	Coverage provided for approved equipment based on HAP's guidelines
Hearing Aid Hardware	Covered after Deductible	Covered for authorized equipment
Vision Hardware	Not Covered	
Physical, Occupational, and Speech Therapy (PT/OT/ST)	Covered after Deductible	Up to 60 combined visits per benefit period - May be rendered at home
Voluntary Sterilizations	Covered after Deductible	
Voluntary Termination of Pregnancy	Not Covered	
Infertility Services	Covered after Deductible	Services for diagnosis, counseling, and treatment of anatomical disorders causing infertility in accordance with HAP's benefit, referral and practice policies
Assisted Reproductive Technologies	Covered after Deductible	One attempt of artificial insemination per lifetime
Pharmacy:		
Generic / Preferred Brand / Non-Preferred Brand	\$10 / \$30 / \$50 Copay - Deductible does not apply	Retail: 30 day supply for non-maintenance drugs at 1 Copay; 90 day supply for eligible maintenance drugs at 2 Copays Mail Order: 90 day supply for both eligible maintenance and non-maintenance drugs at 2 Copays

Value Plus

Rev 08/2012

Benefit Riders: 012,013,124,126,201,272,313,317,449,544,J05,599,K20

* Hospital admissions require that HAP be notified within 48 hours of admission. Failure to notify HAP within 48 hours could result in a reduction of benefits, or nonpayment.

* Students away at school are covered for acute illness and injury related services according to HAP criteria. Students away at school are not covered for routine physicals, non-emergency psychiatric care, elective surgeries, obstetrical care, sports medicine and vision care services while at school.

* In cases of conflict between this summary and your HMO Subscriber Contract, the terms and conditions of the HMO Subscriber Contract govern.

* Your employer may have determined that your benefit plan may or may not be grandfathered under health care reform legislation. If you have questions regarding grandfathering, please check with your employer.

Dental Benefits



The dental plan is through Associated Mutual. If you seek care from a network provider your out of pocket will be less. You have access to three dental networks; ADN, Dentemax, and the Michigan Dental Plan. Please note that your dental enrollment election is separate from your medical enrollment election. Here's a summary of plan provisions:

ALTERNATIVE DENTAL PLAN

Summary of Benefits

Dearborn Federation of School Employees - DFSE

Type I Preventive: (Based on approved amount)

Benefit	Plan Pays	Frequency
Oral exams/Office visits	100%	Twice per calendar year
Prophylaxis (teeth cleaning)	100%	Twice per calendar year
Difficult Prophylaxis (cleaning)	100%	Once in a seven year period
Periodontal Maintenance	80%	Twice per calendar year
Fluoride treatment	100%	Once per calendar year
Palliative (emergency) treatment	100%	
Sealants on permanent molars for members up to age 19	100%	Once per tooth every 36 months when applied to the first and second permanent molars
Bitewing x-rays (up to 4 films)	100%	Once per calendar year
Full mouth and panoramic x-rays	100%	Once every 84 months
Space maintainers for missing posterior primary teeth for members up to age 16	100%	Once per quadrant per lifetime

Type II Restorative: (Based on approved amount)

Benefit	Plan Pays	Frequency
Fillings 1. Amalgam 2. Composite (anterior teeth only)	80%	Replacements covered 24 months after initial on primary teeth and 48 months on permanent teeth
Oral surgery including extractions	80%	
Root canal treatment	80%	Once every 36 months for tooth with one or more canals
Periodontal Services including scaling and root planning	80%	Once every 36 months per quadrant
Occlusal guards and limited adjustments (bruxism)	80%	Bite guards once every 60 months, adjustments up to five times in a 60 month period
General anesthesia or IV sedation	80%	As medically necessary and performed with oral or dental surgery
Repairs and adjustment of dentures	80%	After six months or more from delivery
Relining or rebasing of dentures	80%	Once every 36 months
Tissue conditioning	50%	Once every 36 months
Crowns, stainless steel	80%	
TMJ appliances		Not a benefit of this Plan

Dental Benefits

Type III Replacement Services:

(Based on approved amount)

Benefit	Plan Pays	Frequency
Onlays/Inlays for members over age 12	50%	Once every 84 months per primary tooth
Crowns for members over age 12	50%	Crowns are covered when tooth cannot be restored with a filling material once every 84 months
Recement crowns, veneers, inlays, onlays and bridges	50%	Three times per tooth per calendar year after six months from the original restoration
Removable dentures	50%	Once every 84 months
Bridges for members over age 16	50%	Once every 84 months after original was delivered
Endosteal implants for members over age 16 if covered at the time of actual implant placement	50%	Once per tooth per lifetime for teeth numbered 2 through 15 and 18 through 31

Type IV Orthodontia Services:

(Based on approved amount)

Benefit	Plan Pays	Frequency
Minor treatment for tooth guidance	50%	Members up to age 19
Minor treatment to control harmful habits	50%	Members up to age 19
Intercepting and comprehensive orthodontic treatment	50%	Members up to age 19
Post-treatment stabilization	50%	Members up to age 19
Cephalometric film and diagnostic photos	50%	Members up to age 19

Deductibles

Annual deductible Type I, II, III	\$25.00 per member, limited to \$50 per family
Annual deductible Type IV	None

Dollar Maximums

Type I, II, and III Services	\$1,000.00	Annual Maximum per member
Type IV Services	\$1,000.00	Lifetime Maximum per member

This Plan Utilizes the ADN/Dentemax Networks

If using a network provider, the member may have less out of pocket expenses.

Plan Modifications

Missing Tooth Waiver allows new hires to replace a tooth missing prior to the plan effective date with an eligible service.

Maximum Allowable Cost for non-participating providers.

Adult Fluoride for members over the age of 19.

Resident Exclusion allows charges for treatment by family members.

Vision Benefits



The vision plan is through NVA. Please note that your vision enrollment election is separate from your medical enrollment election. Below is an overview of the schedule of benefits.



PROPOSED SCHEDULE OF BENEFITS – DEARBORN / MICHIGAN

FIXED RATE INSURED PLAN DESIGN – OPTION 1

BENEFIT	IN-NETWORK	OUT-OF-NETWORK
EXAMINATION Once Every 12 Months	Covered 100% After \$6 Copay	(Reimbursed Amounts) Up to \$45
LENSES Once Every 12 Months	Standard Glass or Plastic Covered 100% After \$12 Copay	Single Vision Up to \$30 Bi-focal Up to \$50 Tri-focal Up to \$65 Lenticular Up to \$80
LENS OPTIONS Fashion Gradient Tint Solid Tints Glass Photogrey Polycarbonate - Under age 19 Transitions	Covered 100% Covered 100% Covered 100% Covered 100% Covered 100%	N/A N/A N/A N/A N/A
FRAME Once Every 12 Months	Covered up to \$50 Retail Allowance ³ (20% discount off remaining balance over \$50 allowance) ⁴	Up to \$38
CONTACT LENSES Once Every 12 Months	(In lieu of Lenses)	(In lieu of Lenses)
ELECTIVE¹	Covered up to \$90 Retail Allowance ⁵ (15% discount (Conventional) or 10% discount (Disposable) off remaining balance over \$90) ⁶	Up to \$75
MEDICALLY NECESSARY²	Covered 100%	\$220

¹Fitting & Follow-Up Fees are deducted from the Contact Lens Allowance shown above unless otherwise specified.

²Prior Authorization required from NVA

³Includes frames up to \$16 Every Day Low Price-price point at Walmart/Sam's Club locations (if included in the network).

⁴Discount does not apply at Walmart/Sam's Club locations or for certain proprietary frame brands.

⁵\$63 Every Day Low Price-price point for contact lenses at Walmart/Sam's Club locations (if included in the network).

⁶Discount does not apply at Walmart/Sam's Club locations, Cole corporate locations (if applicable) or Contact Fill.

NOTE: If covered participants choose extra options, they are responsible for the additional cost of the options paid directly to the ECP

Your Rights Under Federal Law

Change in Status or Special Enrollment -

You may qualify for a special enrollment if certain events occur in your life:

- If you decline coverage for yourself and/or your dependents (including your spouse) because you are covered under another health plan, you may be able to enroll yourself and/or your dependents in the plan if you experience an involuntary loss of that coverage (e.g., spouse loses his/her job, divorce).
- If you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents in the plan.

In either situation, you must request enrollment through the DSEHP Benefit Center within 30 days after the special enrollment event as described above. If you enroll as the result of a special enrollment event, coverage will be made effective on the date of the event.

Newborn and Mother's Health Protection Act -

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or the insurance issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

Women's Health Cancer Rights Act Notice -

Federal law requires a group health plan to provide coverage for the following services to an individual receiving plan benefits in connection with a mastectomy:

These services include:

- Reconstruction of the breast upon which the mastectomy has been performed;
- Surgery/reconstruction of the other breast to produce a symmetrical appearance;
- Prosthesis;
- Physical complication during all stages of mastectomy, including lymph edemas.

The plan may not:

- Interfere with a woman's right under the plan to avoid these requirements;
- Offer inducements to the health provider, or assess penalties against the health provider, in an attempt to interfere with the requirements of the law.

However, the plan may apply deductibles and co-insurance requirements consistent with other coverage provided under the plan.

Patient Protection Notice -

HAP generally requires the designation of a primary care provider. You have the right to designate any primary care provider who participates in HAP's network and who is available to accept you or your family members. For information on how to select a primary care provider, and for a list of participating primary care providers, contact HAP at 877-427-3678. For children you may designate a pediatrician as the primary care provider.

You do not need prior authorization from HAP or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact HAP at 877-427-3678.

Medicare Part D

Important Notice from Dearborn Schools Employee Healthcare Program (DSEHP) About Your CREDITABLE Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with DSEHP and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
2. DSEHP has determined that the prescription drug coverage offered by the HAP is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join A Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens To Your Current Coverage If You Decide to Join A Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current coverage will not be affected.

Summary of Options for Medicare Eligible Employees (and/or Dependents):

- Continue medical and prescription drug coverage and do not elect Medicare D coverage. **Impact** – your claims continue to be paid by DSEHP health plan.
- Continue medical and prescription drug coverage and elect Medicare D coverage. **Impact** - As an active employee (or dependent of an active employee) the DSEHP health plan continues to pay primary on your claims (pays before Medicare D).
- Drop the coverage and elect Medicare Part D coverage. **Impact** – Medicare is your primary coverage. You will not be able to rejoin the DSEHP health plan unless you experience a family circumstance change or until the next open enrollment period.

If you do decide to join a Medicare drug plan and drop your current coverage, be aware that you and your dependents will not be able to get this coverage back unless you experience a family status change or until the next open enrollment period.

When Will You Pay A Higher Premium (Penalty) To Join A Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with HAP and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following November to join.

For More Information About This Notice Or Your Current Prescription Drug Coverage...

Contact the person listed below for further information [or call Office Manager, NGE at [(313) 9823292]. **NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through DSEHP changes. You also may request a copy of this notice at any time.

For More Information About Your Options Under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

Visit www.medicare.gov

Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help
Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date: July 1, 2014

Name of Entity/Sender: DSEHP

Contact--Position/Office: Office Manager, NGE

Address: 15250 Mercantile Dr., Dearborn MI 48120

Phone Number: 313-982-3292

CMS Form 10182-CC

Updated April 1, 2011

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0990. The time required to complete this information collection is estimated to average 8 hours per response initially, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850



Health Alliance Plan

Coverage Period: 07/01/2014 - 06/30/2015

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual+Family | **Plan Type:** HVP

! **This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.hap.org or by calling 1-800-422-4641.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$250 person / \$500 family; doesn't apply to preventive care, office visits, urgent care, emergency care, or pharmacy.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services your plan covers.
Is there an out-of-pocket limit on my expenses?	Yes. \$6350 person / \$12700 family	The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the costs of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premiums, Balance Billed Charges, and Health Care this plan does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. See www.hap.org or call 1-800-422-4641 for a list of preferred providers.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	Yes.	Written referrals are not required for specialist visits within the member's assigned network for selected services. Referrals or oral approvals are required in other instances. Further information on the referral process can be found at www.hap.org .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .

Questions: Call 1-800-422-4641 or visit us at www.hap.org.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf> or call 1-800-422-4641 to request a copy.

Appendix - SBC



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is your share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your cost if you use an In-Network Provider	Your cost if you use an Out-of-Network Provider	Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$20 copay per visit	Not Covered	None
	Specialist visit	\$30 copay per visit	Not Covered	None
	Other practitioner office visit	\$20 PCP Other Practitioner copay per visit/ \$30 Specialist Other Practitioner copay per visit	Not Covered	Chiropractic manipulation of the spine for subluxation only - 10 visits per benefit year Acupuncture Not Covered
If you have a test	Preventive care/ screening/immunization	No Charge	Not Covered	Coverage information available at www.hap.org .
	Diagnostic test (x-ray, blood work)	No Charge after deductible	Not Covered	Some services require prior authorization.
	Imaging (CT/PET scans, MRIs)	No Charge after deductible	Not Covered	Services require prior authorization.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.hap.org .	Generic Drugs	\$10 copay/prescription (retail).	Not Covered	Applies to all categories below. Retail: 30 day supply for non-maintenance drugs at 1 copay; 90 day supply for eligible maintenance drugs at 2 copays; Mail Order: 90 day supply for both eligible maintenance and non-maintenance drugs at 2 copays
	Preferred brand drugs	\$30 copay/prescription (retail).	Not Covered	
	Non-preferred brand drugs	\$50 copay/prescription (retail).	Not Covered	
	Specialty drugs	\$50 copay/prescription (retail).	Not Covered	

Appendix - SBC

Common Medical Event	Services You May Need	Your cost if you use an In-Network Provider	Your cost if you use an Out-of-Network Provider	Limitations & Exceptions
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge after deductible	Not Covered	Some services require prior authorization.
	Physician/surgeon fees	No Charge after deductible	Not Covered	-----None-----
If you need immediate medical attention	Emergency room services	\$200 copay per visit	\$200 copay per visit	Copay will be waived if admitted
	Emergency medical transportation	No Charge after deductible	No Charge after deductible	Emergency Transport Only
	Urgent care	\$40 copay per visit	\$40 copay per visit	-----None-----
	Facility fee (e.g., hospital room)	No Charge after deductible	Not Covered	Some services require prior authorization.
If you have a hospital stay	Physician/surgeon fee	No Charge after deductible	Not Covered	-----None-----
	Mental/Behavioral health outpatient services	\$20 copay per visit	Not Covered	Some services require prior authorization. Services can be accessed by calling 1-800-444-5755
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health inpatient services	No Charge after deductible	Not Covered	Services require prior authorization. Services can be accessed by calling 1-800-444-5755
	Substance use disorder outpatient services	\$20 copay per visit	Not Covered	Some services require prior authorization. Services can be accessed by calling 1-800-444-5755
	Substance use disorder inpatient services	No Charge after deductible	Not Covered	Services require prior authorization. Services can be accessed by calling 1-800-444-5755
If you are pregnant	Prenatal and postnatal care	\$30 copay per visit	Not Covered	No Charge for Prenatal care
	Delivery and all inpatient services	No Charge after deductible	Not Covered	Some services require prior authorization.

Appendix - SBC

Common Medical Event	Services You May Need	Your cost if you use an In-Network Provider	Your cost if you use an Out-of-Network Provider	Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	No Charge after deductible	Not Covered	Up to 60 visits per benefit period
	Rehabilitation services	No Charge after deductible	Not Covered	Up to 60 combined visits per benefit period- May be rendered at home
	Habilitation services	Not Covered	Not Covered	-----None-----
	Skilled nursing care	No Charge after deductible	Not Covered	Covered for authorized services- Up to 100 days per benefit period
	Durable medical equipment	No Charge after deductible	Not Covered	Coverage provided for approved equipment based on HAP guidelines. Some services require prior authorization.
If your child needs dental or eye care	Hospice service	No Charge after deductible	Not Covered	Up to 210 days per lifetime
	Eye exam	\$30 copay per visit	Not Covered	No Charge for preventive eye exam
	Glasses	Not Covered	Not Covered	-----None-----
	Dental check up	Not Covered	Not Covered	-----None-----

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .)	
• Acupuncture	• Habilitation Services
• Cosmetic Surgery	• Long-Term Care
• Dental Care (Adult)	• Non-Emergency Care When Traveling Outside the U.S.
	• Private-Duty Nursing
	• Routine Foot Care (Only when meets Plan guidelines)
	• Vision Hardware (Unless additional rider purchased)
Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)	
• Bariatric Surgery	• Hearing Aids
• Chiropractic Care	• Infertility Treatment
	• Routine Eye Care (Adult)
	• Weight Loss Programs

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-422-4641. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.ccoio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact HAP at 1-800-422-4641 or visit us at www.hap.org

For more information regarding grievance and appeals, contact the plan at 1-800-422-4641. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.ccoio.cms.gov. Additionally, a consumer assistance program can help you file your appeal. Contact Michigan Health Insurance Consumer Assistance Program (HICAP), Michigan Office of Financial and Insurance Regulation, P.O. Box 30220, Lansing, MI 48909, phone 1-877-999-6442, website: <http://michigan.gov/ofir>, e-mail ofir-hicap@michigan.gov.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage". **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

-----To see examples of how this plan might cover costs for a sample medical situation, see the next page.-----

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: **\$7,540**
- Plan pays **\$7090**
- Patient pays **\$450**

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$250
Co-pays	\$50
Co-insurance	\$0
Limits or exclusions	\$150
Total	\$450

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: **\$5,400**
- Plan pays **\$4470**
- Patient pays **\$930**

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$250
Co-pays	\$600
Co-insurance	\$0
Limits or exclusions	\$80
Total	\$930

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 1-800-422-4641 or visit us at www.hap.org.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf> or call 1-800-422-4641 to request a copy.

Your Benefit Resources



Medical & Prescription Drug	HAP	877-427-3678 www.hap.org
Dental	Associated Mutual ADN Administrators	248-901-3705 www.adndental.com
Vision	National Vision Administrators (NVA)	800-672-7723 www.e-nva.com

Other Questions or Changes In Eligibility



Arthur J. Gallagher & Co.

888-222-4309

The contents of this booklet is intended for use as an easy to read summary only. It does not constitute a contract. Additional limitations and exclusions may apply. For an official description of benefits, please refer to each carrier's official certificate/benefit guide.