

Welcome to AH 145, Culture Sensitive Healthcare!

Hi! My name is Alecia Harris and I am the instructor for this course. We will communicate via email (arharris4@henryford.ucompass.com) and course announcements. It is not necessary to visit HFCC's campus to complete this course.

This course is 100% online. That means you attend classes via the Internet. In the event that you registered for this section by accident, please understand that you will need access to a computer that is connected to the Internet and can have software installed on it.

An online course requires a certain level of commitment and self-discipline from you. To succeed you must participate in the course on a regular basis. I recommend you put time aside each week, just as you would if you were attending classes on campus, to enter the course and complete the necessary work. It is very difficult to do well if you get behind. Each Week you will receive reading assignments and related activities to complete. You will have one week to complete them. At the end of the week new assignments will be given and the old assignments will be closed.

Because we do not spend time in a traditional classroom there are certain technical requirements for success in this course. It is necessary that you have the following:

- A computer, or access to a computer with Internet access and Microsoft Office installed on it. A computer at your home is preferred, but you could use a computer at work or in one of the open computer labs on campus.
- A word processor
- Internet Access.
- Basic computer skills, such as use of a Web browser and e-mail.

If you're not sure you're ready for the commitment of an online course take the self-test on the HFCC Ucompass login page, <http://henryford.ucompass.com>. Click the Student Resources link and then click "Is online for you?" to find out if your learning style and self-discipline are suited for online learning.

To ensure that your computer is ready for online learning click "PC Requirements" in the Student Resources section of the Ucompass login page, <http://henryford.ucompass.com>. The Technology Analysis at the bottom of the page will evaluate your computer to make sure you have the necessary software applications to access the course content. If you do not have the correct version of an application there is a link to a free upgrade page.

Text books: There are two (2) textbooks for this course:

- **Culture in Clinical Care**
by **Bonder, Martin, and Miracle; Slack Inc.**
- **What Language Does Your Patient Hurt In?**
by **Salimbene; EMCParadigm**

How your online course works:

You will not have access to your online course until the first day of classes. At that time you may login to the Ucompass site.

The web address for your online course is: <http://henryford.ucompass.com> You may also access this link through the HFCC home page: <http://www.hfcc.edu>, and clicking Online Classes/Ucompass under the Current Students section.

Log into Ucompass using your WebAdvisor username and the four-digit mmdd of your birth as your password (if your birthday is July 4, your password would be 0704).

If you do not know your WebAdvisor username find it through the HFCC website <http://www.hfcc.edu>. Click the WebAdvisor link under Current Students, then click the link for Students and follow the prompts to display your username. If you need assistance with your password contact the HFCC helpdesk: helpdesk@hfcc.edu, or 313.845.6345.

Each time you enter the course you will see the Announcements page. Review this page regularly for new information.

Each week you will receive a new assignment in the form of a packet in the Course Materials section of your course. This packet will contain instructions for completing weekly assignments. It is your responsibility to keep up with the readings and the course work.

You will get from the class exactly what you put into it. Contact me with any questions or concerns you have. **Once classes begin we will only use the Ucompass email system. The system is set up to block messages from outside Ucompass.** Communication is absolutely essential in an online course. Communicate! Communicate! Communicate! The only silly question is the one you don't ask! So ask questions any time you have them!

Best Regards,

Ms. Harris